



Ten Year Guarantee

Subject to the conditions listed below for a period of ten years from the date of completion of the installation Distinction Windows undertakes to replace or repair as its sole discretion but free of all charges any fault which develops due to defective materials, construction or workmanship.

All frames are guaranteed for ten years. Sealed units for a period of five years. The window, door furniture and fixing sealants which forms part of a uPVC window, door or conservatory installed by Distinction Windows and contained within the contract has a twelve months manufacturer's guarantee.

Conditions

Distinction Windows shall only be bound by the terms of the above ten year guarantee providing that:

1. The customer gives Distinction Windows full details of any alleged defect (Preferably in writing) and within a period of one month from the defect first becoming apparent to the customer.
2. The customer gives Distinction Windows a reasonable opportunity of inspecting, testing or otherwise ascertaining the nature and extent of the alleged defect.
3. The customer allows Distinction Windows to rectify any defect or defects and to use its discretion in the choice of material, the time and method of rectification.
4. If the installation has been adapted, altered or in any way worked or tampered with by persons not authorised by Distinction Windows this may affect the guarantee.
5. This warranty excludes damage or faults due to accident, misuse or neglect, fair wear and tear and acceptable phenomena.

This guarantee and undertaking is given conditional upon the account for the installation having been paid in full under the terms of the contract or otherwise secured to the satisfaction of Distinction Windows as acknowledged in writing.

Distinction Windows Ltd

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